



## **UPDATED COMMENTS (MARCH 23<sup>rd</sup>) ON COVID-19**

**All of us are deeply anxious about the impacts to the health and well-being of our employees, customers & community from the Novel Coronavirus (COVID-19). We are therefore taking daily steps to ensure the safest possible environment for everyone in accordance with the latest health & sanitation protocols and proclamations from the CDC, WHO & governmental entities.**

**These steps are outlined below:**

**1 – We are working constantly to cleanse & sanitize all preparation & cooking surfaces, shelving, shopping wagons, shopping baskets & high traffic areas regularly, consistently & diligently, including daily deep cleanings in all departments. On Tuesday, March 24<sup>th</sup>, the store will be closed the entire day so that we may do a complete deep cleaning and sanitization of the entire store;**

**2 – Effective Wednesday, March 25<sup>th</sup>, only 6 customers (all parties must be 1 individual only) at a time will be allowed into the store. A properly-distanced line will be maintained outside the store for customers awaiting entrance;**

**3 - We have communicated to all employees the importance of washing their hands often with soap and water for at least 20 seconds numerous times throughout the day, as recommended by the CDC;**

**4 – Spray Hand-Sanitizer has been procured from Train Wreck Distillery in NJ. It is manufactured in accordance with**

**WHO's recipe (utilizing 80% v/v Alcohol) under the authority of the U.S. Alcohol and Tobacco Tax and Trade Bureau. It is available in the front of the store for both employees and patrons;**

**5 – All store personnel who handle food preparation or open products in any way have been instructed to wear proper gloves and change such gloves regularly throughout the day;**

**6 – Employees are being asked to stay home & utilize paid sick time if they are not feeling well;**

**7 – Delivery drivers have also been instructed to wear gloves for all deliveries and contactless drop-offs with doormen or at the front door (if possible) will gladly be accommodated;**

**8 – We are temporarily suspending all food sampling & demonstrations until further notice;**

**9 – Pickup orders, which unnecessarily result in more people in the store, are temporarily suspended - we ask that you please place delivery orders only, preferably by email. Our email address is: [service@thekmp.com](mailto:service@thekmp.com). Only a limited number of delivery orders can be accommodated on any particular day;**

**10 – Passover orders can no longer be accepted. We simply do not have the ability to do the large number of orders we have done in the past given current operating conditions. We will however be open for Passover in accordance with the hours and procedures referenced here; and**

**11 – We have shortened our operating hours on Mondays – Thursdays in order to better accommodate our employees & increased cleaning schedules. Our hours as of today are as follows:**

**Sunday 9:00 AM - 6:45 PM;**

**Monday 8:00 AM - 6:45 PM;**

**Tuesday 8:00 AM - 6:45 PM;**

**Wednesday 8:00 AM - 6:45 PM;**

**Thursday 8:00 AM - 6:45 PM; &**

**Friday 7:00 AM - 3:45 PM.**

**As always we are here to welcome you to our store and hopefully provide the greatest quality ambience, service & products to you and your wonderful friends & families. We have immensely enjoyed striving to do such for over 20 years and look forward to more than that number of years in front of us. Things are difficult now...of that there is no doubt. We just want you to know that we are here and will be here throughout this journey to do what we can to make it a little bit better. As always, if we missed something, or if you have any other questions or concerns, please let us know. To those of you who have already been directly impacted by the virus, we are thinking of you. Best wishes to everyone & please stay safe.**